



Unsolicited invoicing

Many businesses fall victim to scammers who usually call up posing as reputable publishers of magazines, directories or internet sites and then sell advertising space or directory listings.

Small businesses can avoid being scammed by adopting the following measures:

1. Never pay anything that has not been authorised or fully understood.
2. Do not give personal or banking details to anyone you do not know and trust.
3. If a call or letter is supposedly related to an existing charity, association or alleged Government Department on whose behalf it is said to be published, contact the organisation yourself to verify and request a copy of your signed authority.
4. Require evidence of distribution of the magazine (not just printing) before payment of the account.
5. Do not take verbal assurances on their face value, always check.
6. Call the Consumer Protection Advice Line or visit the website.

Consumer Protection Advice Line (cost of a local call)

1300 30 40 54

www.docep.wa.gov.au

Consumer Protection

Forrest Centre 219 St Georges Terrace Perth

email: consumer@docep.wa.gov.au

Locked Bag 14 Cloisters Square Perth WA 6850

National Relay Service **13 36 77**



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