



Product safety

The Department of Commerce works to ensure the products you sell are safe for consumers.

It is important for you, as a trader or retailer, to be aware of products that may be defective, unsafe or cause injury to consumers.

Consumer Protection's Product Safety Unit provides free advice and information to traders and consumers on product safety. In addition, the unit monitors the market to ensure unsafe products are detected and, where necessary, removed from the marketplace.

Consumer Protection has developed a website for product safety to ensure you are kept up to date on product safety issues.

Key features of the website include:

- information on the latest recalls, banned products and new standards;
- details on the latest news regarding product safety matters;
- a search function for all standards and bans currently in place in Western Australia; and
- links to the services provided by the various agencies, authorities and non-government organisations.

Register your details and receive alerts on recalls, banned products, new orders and product safety issues.

Product Safety Unit

www.commerce.wa.gov.au/productsafety

email: consumer@commerce.wa.gov.au

Consumer Protection Advice Line (cost of a local call)

1300 30 40 54

www.commerce.wa.gov.au

Consumer Protection

Forrest Centre 219 St Georges Terrace Perth

Locked Bag 14 Cloisters Square Perth WA 6850

National Relay Service **13 36 77**



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