



Government of **Western Australia**
Department of **Commerce**

Your guide **About Commerce**



Here to support the development of a business environment that is productive, innovative, fair and safe.

Department of **Commerce** divisions

Building Commission

The Building Commission works to ensure a fair and efficient building industry by consolidating building policy, building standards and practitioner registration.

The Building Commission is:

- leading a process to modernise and streamline the building control system;
- managing standards to improve community confidence in the building industry;
- providing information and services for industry and consumers on building matters;
- registering building practitioners;
- enabling fair dispute management;
- setting building and plumbing standards; and
- developing industry policy and capacity.



Consumer Protection

Consumer Protection aims to give consumers and traders access to a fair and competitive marketplace by providing advice and assistance to the community on:

- consumers' and traders' rights and responsibilities in relation to consumer protection laws;
- consumers who have an issue or dispute which they want resolved;
- industries which Consumer Protection regulates or has a role in licensing, such as real estate, property settlement, motor vehicles, trade measurement, travel agents and credit providers;
- business names, co-operatives, charities and incorporated associations; and
- fuel prices, through FuelWatch, an initiative which protects the interests of consumers in regard to fuel prices in Western Australia.



EnergySafety

EnergySafety carries out the technical and safety regulation of electricity production, electricity transmission and distribution, electricity utilisation (consumers' installations and appliances), gas distribution and gas utilisation (consumers' installations and appliances).

EnergySafety aims to ensure:

- the safety of people (the public, energy workers and consumers) in respect of electricity and gas utility infrastructure;
- residential and business consumers receive electricity and gas supplies that are metered accurately and meet minimum standards of reliability and quality;
- consumers have safe electrical and gas installations at their premises;
- electrical and gas appliances are safe to use; and
- common household appliances and certain types of electrical equipment perform and are labelled to satisfy energy efficiency standards.



Labour Relations

Labour Relations aims to promote fair, flexible and productive employment practices in Western Australia that recognise the rights and obligations of both employees and employers by:

- providing strategic policy and legislative advice on labour relations matters to the State Government;
- providing a framework of labour relations laws that ensure employees receive their correct entitlements;
- ensuring compliance with State industrial awards and agreements;
- providing information and advice on a range of employment matters;
- coordinating public sector labour relations; and
- providing advice, consultancy and advocacy services.



Science, Innovation and Business

Science, Innovation and Business plays a key role in building science capability and capacity, promoting and supporting innovation and facilitating industry and business development by:

- promoting the State's science priorities to enhance sustainability and prosperity;
- providing support to the Western Australian science community;
- assisting the growth of the marine, defence and engineering sectors;
- targeting, developing and promoting investment opportunities in strategically important industries and projects;
- promoting innovation and managing the State's Technology Precincts; and
- developing innovation policy and governance frameworks.



WorkSafe

WorkSafe operates to promote safe and healthy workplaces in Western Australia by:

- enforcing occupational safety and health laws;
- providing information about occupational safety and health matters to workers and employers; and
- aiming to achieve a workplace safety culture through industry and community awareness programs.



About the Department of Commerce

The Department of Commerce is here to support the development of a business environment that is productive, innovative, fair and safe and provides for the growth, well-being and protection of the community.

Commerce's key strategies are to:

- build relationships and develop policies that encourage and support innovation and commercial enterprises to create investment opportunities and enhance potential for economic growth;
- provide relevant and accessible information so business owners, consumers, employers, employees and individuals can exercise their rights and responsibilities;
- review laws regulating the employment and business environment to ensure the regulations respond to the changing environment and meet community expectations;
- monitor and enforce compliance with laws governing consumer protection, energy safety, labour relations and occupational safety and health ensuring the laws are enforced efficiently and consistently;
- ensure Commerce staff have the skills, resources and commitment to deliver services to the community efficiently and with integrity.

The department has six operational divisions:

Building Commission, Consumer Protection, EnergySafety, Labour Relations, Science, Innovation and Business and WorkSafe.

Regional offices

Goldfields/Esperance

Cnr Hunter and Broadwater Streets
West Kalgoorlie
PO Box 10154
Kalgoorlie Western Australia 6433
Administration: 9026 3250
Facsimile: 9021 8648

Great Southern

Unit 2/129 Aberdeen Street
PO Box 832
Albany Western Australia 6331
Administration: 9842 8366
Facsimile: 9842 8377

Kimberley

Kununurra Shopping Centre
Shop 24, 64 Konkerberry Drive
PO Box 1104
Kununurra Western Australia 6743
Administration: 9186 8888
Facsimile: 9186 8889

Mid-West

Post Office Plaza
50-52 Durlacher Street
PO Box 1447
Geraldton Western Australia 6531
Administration: 9964 5644
Facsimile: 9964 5678

North-West

Unit 9, Karratha Village Shopping Centre
Sharpe Avenue
PO Box 5
Karratha Western Australia 6714
Administration: 9185 0900
Facsimile: 9185 1234

South-West

8th Floor, 61 Victoria Street
PO Box 1747
Bunbury Western Australia 6231
Administration: 9722 2888
Facsimile: 9791 2263

Department of **Commerce**

Administration 1300 136 237

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Email: online@commerce.wa.gov.au

National Relay Service: 13 36 77

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Department of **Commerce** divisions

Building Commission

Level 1, 31 Troode Street

West Perth Western Australia 6005

Telephone: 1300 489 099

Facsimile: 9476 1333

Email: info@buildingcommission.wa.gov.au

Web: www.buildingcommission.wa.gov.au

Consumer Protection

Forrest Centre

219 St Georges Terrace

Perth Western Australia 6000

Advice line: 1300 30 40 54

Administration: 9282 0777

Facsimile: 9282 0850

Business names: 1300 30 40 14

REVS: 1300 30 40 24

FuelWatch prices: 1300 55 08 08

FuelWatch information: 1300 55 45 45

Email: consumer@commerce.wa.gov.au

Energy Safety

303 Sevenoaks Street

Cannington Western Australia 6107

Licensing: 9422 5282

Administration: 9422 5200

Facsimile: 9422 5244

Email: energysafety@commerce.wa.gov.au

Labour Relations

Dumas House

3rd Floor 2 Havelock Street

West Perth Western Australia 6005

Wageline: 1300 655 266

Administration: 9222 7700

Facsimile: 9222 7777

Building Industry and Special

Projects Inspectorate: 1800 306 002

Email: labourrelations@commerce.wa.gov.au

WorkSafe

WestCentre

5th Floor 1260 Hay Street

West Perth Western Australia 6005

Customer help centre: 1300 307 877

Administration: 9327 8777

Facsimile: 9321 8973

Email: safety@commerce.wa.gov.au

Science, Innovation and Business

Level 7, 1 Adelaide Tce

East Perth WA 6004

Administration: 1300 136 237

Facsimile: 9263 8100

Email: sib@commerce.wa.gov.au

This publication is available on request in other formats to assist people with special needs.